



WARRANTY INFORMATION

VRS Limited Lifetime Warranty

Warrants the original purchaser that the mechanical components will be free of defects in material and workmanship for the lifetime of the winch and the electrical components will be free of defects in material and workmanship from a period of two (2) years from the original date of purchase. This Warranty only applies to the original purchaser of the winch. To obtain warranty service you must provide VRS with proof of purchase such as a copy of your purchase receipt with a date of purchase acceptable to VRS. This warranty does not cover removal or reinstallation of the winch.

VRS will, at its option, repair, replace, or refund the purchase price of a defective winch or component, provided you return the defective winch or component during the warranty period, transportation charges prepaid, to VRS Winch Service Department or a Factory Authorised Service Centre. Attach your name, address, telephone number, a description of the problem, and a copy of your receipt showing the VRS part #, serial # and the date of purchase.

This warranty does not apply to 1) finish 2) wire rope 3) if the winch has been damaged by abuse, accident, misuse, overloading, collision, modification, misapplication, improper installation, or improper service 4) if used in commercial or industrial applications 5) if used as a hoist.

This warranty is void if any VRS serial number has been removed, defaced, or altered.

THE WARRANTY SET FORTH ABOVE IS THE ONLY WARRANTY. THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

ANY IMPLIED WARRANTY WHICH BY LAW MAY NOT BE EXCLUDED IS LIMITED IN DURATION TO TWO (2) YEARS FROM THE DATE OF ORIGINAL RETAIL PURCHASE OF THE PRODUCT.

No VRS dealer, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

VRS SHALL NOT BE LIABLE FOR SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, DOWN TIME OR LOSS OF USE) UNDER ANY LEGAL THEORY, EVEN IF VRS WAS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

VRS reserves the right to change product design without notice. In situations which VRS has changed a product design, VRS shall have no obligation to upgrade or otherwise modify previously manufactured products.